



HOADOR INC. – PROHIBITED ITEMS & LISTING CONTENT POLICY

Effective Date: January 1, 2026

This Prohibited Items & Listing Content Policy (“Policy”) governs what may **not** be listed on the Hoador platform and establishes **rules for listing accuracy, clarity, and safety**. It is incorporated by reference into:

- Hoador Terms of Service
- Tool & Service Rental Agreement
- Payments & Payouts Policy
- Deposits Addendum
- Damage, Loss & Liability Policy
- Tool Condition Standards
- Safety Disclaimer
- Community Guidelines & Review Policy
- Cancellation & Refund Policy
- Dispute Policy

By creating or interacting with listings on Hoador, users agree to comply with this Policy.

1. Prohibited Items and Services

Users may **not list or offer** the following on Hoador:

1.1 Illegal or Restricted Items/Services

- Any item or service prohibited under **federal, state, or local law**, including:
 - Controlled substances, illegal drugs, or drug paraphernalia
 - Firearms, ammunition, explosives, or hazardous chemicals
 - Stolen property or counterfeit goods
 - Services that are illegal or require a professional license not held by the Provider

1.2 Unsafe or Hazardous Items

- Items that pose unreasonable risk of **injury or property damage**, such as:
 - Defective, recalled, or structurally unsound tools/equipment
 - Items without required safety certifications
 - High-voltage or industrial equipment without proper training

1.3 Items/Services That Violate Platform Rules

- Any item or service that:
 - Violates **Community Guidelines** (harassment, discrimination, bypass attempts)
 - Circumvents Hoador's platform, payment processing, or dispute systems
 - Misrepresents ownership or authenticity
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2. Listing Content Requirements

To maintain transparency, safety, and enforceability, **all listings must include:**

2.1 Accurate Descriptions

- Clear, factual description of the item or service
- Accurate title, specifications, size, condition, and functionality
- Any known defects or limitations

2.2 Required Photos

- High-quality photos of the actual item
- Pre-rental condition photos may be required for **Damage & Liability Policy**

2.3 Ownership Verification

- Provider must have legal authority to offer the item/service
- No listings on behalf of third parties without explicit authorization

2.4 Compliance with Laws

- All items/services must comply with **local, state, and federal regulations**

2.5 Prohibited Content in Listings

- No misleading titles or descriptions
 - No offensive, discriminatory, or obscene language or images
 - No attempts to bypass platform policies (e.g., directing users to off-platform transactions)
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3. Enforcement and Consequences

Violation of this Policy may result in:

- Immediate **removal of listings**
- **Account warnings, temporary suspension, or permanent deactivation**
- **Payout or deposit adjustments** under **Payments & Payouts Policy** and **Deposits Addendum**
- Referral to **Dispute Policy** if transaction already occurred
- Legal action if listing violates law or exposes Hoador to liability

Hoador reserves the right to **review, remove, or block any listing at its sole discretion**, even if not explicitly prohibited above.

4. Integration With Other Policies

- **Payments & Deposits:** Prohibited listings may trigger **payout holds or deposit forfeiture**
 - **Rental Agreement & Tool Condition Standards:** Providers must meet **accuracy and condition requirements** for all listings
 - **Damage & Liability Policy:** Misrepresented listings may result in **full liability for damages or replacement costs**
 - **Community Guidelines & Reviews:** Misleading or unsafe listings may lead to **behavior penalties**
 - **Dispute Policy:** Users may challenge listing removals or associated charges within platform timelines
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5. User Acknowledgment

By listing an item or service on Hoador, Providers acknowledge that they:

- Understand and will comply with **Prohibited Items & Listing Content Policy**
- Accept that Hoador may remove listings or adjust payouts for violations
- Agree to **fully cooperate with evidence requests** for disputes or enforcement
- Accept all related obligations under **Terms of Service, Rental Agreement, and Safety & Liability Policies**